Using the power override box

If your keypad does not respond, don't be alarmed. Most likely the batteries are dead and need replacing.
You will be able to open the safe using the power override box as follow:

1. Take a 4 AA batteries and install them into the black external battery box (included with your safe)

2. Locate the outlet on the top right edge of keypad and insert the jack.

3. While the battery box is plugged in, go a head and enter your code as you normally would and open the safe.

4. Now you can replace the batteries inside the safe

The battery override feature is used to give power to the lock from the outside of the safe when the internal batteries are dead.

Battery override box

TIPS:

- The override box is only to be used in an emergency when the internal batteries die or very low.
- Unplug the override wire after replacing the internal batteries.

NEVER LOCK THE OVERRIDE BATTERY BOX INSIDE THE SAFE

Changing the Master Code

- This safe box also has a secondary code called "Master Code" This code can be used as an additional code to the user code you previously programmed.

- The factory default master code is: 8-8-8-8-8-8-8-8, this code will also open the safe. You can leave this code as is or you can change it. We recommend changing this code for added security.

<u>To change the master code please follow these steps:</u>

1. Press and hold the # key for 5 seconds until the orange LED "alarm" indicator blinks.

2. Enter the existing master code (Factory 8-8-8-8-8-8-8-8) and press #. The green LED "open" will stay lit.

3. Enter a new 6-10 digit master code and press # to end. The green LED indicator will light up and you will hear 2 fast beeps confirming the new master code is accepted

4. Now try to open the safe by entering the new master code follow by #.

IMPORTANT:

Make sure to remember the master code as this is your alternative way to open the safe if the user code is lost or forgotten.

If you open the safe by using the master code, the user code will return to the factory setting of 1-1-1-1.

Troubleshooting

PROBLEM	REASON	SOLUTION
Green light is on but safe will not open	Batteries are low	Replace batteries
Orange light is on and lock is beeping	Wrong code was entered	Enter the correct code again
Keypad is not responding, (dead)	Batteries are dead and need replacement	Open safe using the override battery box and replace internal batteries
Orange LED is on and keypad will not respond (lockout)	The wrong code was entered 3 consecutive times	Must wait 12 minutes for the lock to reset from a lockout mode

Low battery warning

The lock is equipped with a “low battery” warning indicator.
If the red “low volt” LED indicator lights up, it is time to change batteries.
We recommend always using Duracell or Energizer brand of Alkaline batteries. 4AA batteries are needed to operate the lock.

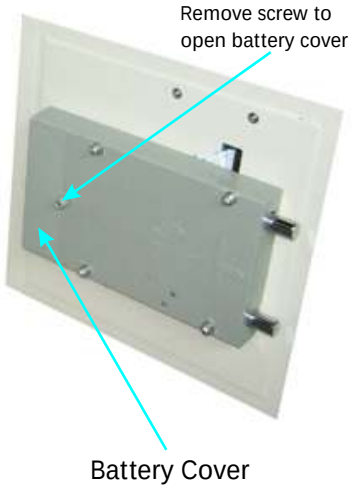
Note: The safe keeps the code in memory up to 6 months without power.
You will not need to reprogram your code after changing batteries.

Changing Batteries:

To replace the batteries, locate the battery box in the back of the door.
Unscrew the phillips head screw and remove the cover.
Remove the 4 batteries and replace with new high quality Alkaline AA batteries.

Replace the cover and check your code to make sure that the safe is working properly.

NEVER USE OLD OR LEAKING BATTERIES.



Enrolling / Changing a code

Enrolling a new code for the first time

1. Open the door and turn the knob so the bolts are out (Locked position).

2. Press the pound (#) key 2 times (This will enter the lock into a code-change mode) and orange LED will light up.

3. Now enter the factory default code “1111” and press the # key.

4. Enter your new 4-10 digit code and press the # key, (The green “open” LED will light up) you will hear two beeps confirming the acceptance of the new code.

5. Check your new code by entering your code and then #.

6. Refer to page 6 to change the secondary (MASTER) code.

IMPORTANT:

Do not pause for more then 7 seconds when you do steps 2-4.
We recommend that you right your new 4-10 digit code on a piece of paper to avoid any errors when programming.

Always make sure to remember your new code and destroy the piece of paper it’s written on, **NEVER** LOCK YOUR CODE INSIDE THE SAFE.

TIPS:

- Your code must consist of 4 to 10 digits
- Always press the # key after the (last) digit to open
- Check your new code at least 3 times with the door open before you close the safe.

Changing your code

Repeat steps 1-5 on this page except enter your existing code (the code you are using to open the safe) instead of the factory code “0” in step 3.

Notes

Serial Number: _____

Model Number: _____

Date of Purchase: _____

Notes: _____

_____

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NOTICE

Installation of the product with any unapproved accessorial item or product may invalidate the Protex Safe Co., Limited Product Warranty.

Opening the safe

Opening your drop box for the first time:

1. Press 1-1-1-1-# (This is the factory default code) the green LED light “open” will light up confirmed by a beep sound.

2. You now have 3 seconds to turn the knob clockwise and open the door. (If you do not open the door within those 3 seconds, the safe will relock itself and you will need to enter the code again).

   If the orange LED “alarm” flashes with 3 rapid beeps, it means that you entered the wrong code. Please try again.

   If you enter the wrong code for 3 consecutive times, the lock will go into a LOCKOUT mode and you won’t be able to open the safe for 5 minutes. (During this period there will be no response from the keypad).
   If this happens, please wait and try again after 5 minutes.
   The LOCKOUT mode is a security feature to prevent someone from trying to manipulate the lock by entering guessed codes.

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PROTEX
SAFE CO.

User Manual

SDL-400E
ELECTRONIC DROP BOX

PROGRAMMING
AND OPERATION

V 10.4.12

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